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## **Briefing Paper – Place Scrutiny Committee – 31 January 2024**

### **Members Highways Contract Oversight Group Update**

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#### **Highways Contract Oversight Group**

The group met on 14th December, the agenda covered an Update on progress with the Strategic Performance Indicators and a Contract Management Review. The presentation included information regarding the progress towards level one of maturity matrix. Kier believe that they have achieved this and during the early part of 2024 this would be audited by the contract management team.

The Group heard that three additional officers would be joining the contract management team in January 2024 which would lead to further auditing of the work carried out by Kier on behalf of the Council.

The Group discussed the Network Management plan which will be updated over the next 12 months and also heard about the assessment tool being used to prioritise schemes in the next annual plan for 24/25. Members expressed concern relating to the condition of footways and sought reassurance that footways would figure in the maintenance plans for future years.

The Group also heard about and discussed the contract KPI performance and how where KPIs were not achieved how this was managed to ensure Kier returned to acceptable performance levels as quickly as possible.

Members expressed concern regarding gulley emptying and hedges that were encroaching on the highway. However, members also commented that they had seen an improvement in the number repairs now being carried out and the quality of the repairs.

There was further discussion regarding the innovations that were now operating on the contract, including newly acquired machinery bringing greater repair efficiency. It is intended to increase the amount and quality of information available to members so that they were kept better informed of works planned and being carried out in their wards.